

Covid-19 Procedures & Measures

Guidelines for Cleaning

Guests are requested to air the property during the stay. To strip the beds and bag up the linen on departure and leave the windows open.

Cleaners will not enter to clean for 3 hours after departure.

Cleaners should follow the following process:

Ensure the rooms/property is ventilated whilst cleaning. Cleaners should wear the appropriate protective clothing (gloves, apron and mask where appropriate).

Prepare the area to be cleaned (reducing the load) – remove waste, remove dirty linen and towels and carry out any initial cleaning required (ie load dishwasher, clear out fridge for leftovers, clear surfaces, etc).

Bedding & Linen: Use gloves to remove dirty linen carefully directly into bags (if it has not been stripped by guests). Linen should not be shaken in case viruses are dispersed through the air. Ensure it is removed from the property prior to cleaning. Clean pillow and mattress protectors should be used for each changeover. Bedding should be sprayed with disinfectant or pillows and duvets can be rotated (removed and left bagged for 72 hours between use). Remove gloves and dispose of them after stripping beds. Wash hands. Apply clean gloves before putting the clean linen on the beds.

The same applies to towels, bathmats, tea towels and any other removable linen items. g. Disposal of waste: waste of any kind should be placed in a plastic bag, tied and removed from the property and disposed of in an external bin. Hazardous waste should be disposed of according to government or council guidelines.

Clean using general cleaning products, anti bacterial sprays, aerosols and hot soapy water. Where possible all crockery, cutlery, glassware is put through the dishwasher to ensure cleanliness or washed in hot soapy water.

Disinfecting should be carried out using appropriate products and is left on the surface for the required time to kill the virus following manufacturers guidelines

Wash hands fully after the removal of protective clothing. Hand sanitiser can be used if hot running water is not available

Abersoch Holidays hosts will :

- Keep contact with guests to a minimum, adhering to current social distancing guidelines.
- Use Contact-free check in
- Provide hand sanitiser in the property
- Ensure that guests have all relevant information that they need ahead of their arrival
- Provide helpful information for guests via email, including:
 - Helpful numbers and contacts, local information etc
 - Guidance in case a guest shows COVID-19 symptoms

- Advise guests that we have taken extra steps to protect them and clean the property suitably
- A cleaning standard tick list will be provided for incoming guests
- All properties should have adequate supply of cleaning materials, disinfectant, hand wash and/or sanitiser and cloths
- Guests are encouraged to maintain the cleanliness of the property during their stay.
- Guest Information Folders should be stored in wipeable plastic folders or laminated. Where possible, these will be provided online or via email in advance of a guests arrival.